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Sent: Saturday, 30 May 2020 2:29 PM
To: Karen
Subject: From AUSTAT Council

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30th May 2020 COVID-19 Update

Dear colleagues,

As restrictions are lifting and we consider returning to face-to-face teaching, please continue to take appropriate precautions as advised by government. Below is a recent update from the Victorian Government. Members are requested to access and follow their local authority's advice.

AUSTAT Council

From:

<https://www.dhhs.vic.gov.au/shopping-and-retail-restrictions-covid-19#which-personal-services-are-now-open>

Which personal services are now open?

From 11.59pm on 31 May, some businesses providing personal care services can now open.

This includes the following businesses:

- beauty therapy, spray-tanning, waxing and nail salons

- spa and massage services providing relaxation massages as distinct from therapeutic or remedial massage (which have remained open)
- tattoo and piercing services

Up to 20 customers are allowed on one premises at any one time and the business will be required to take your first name and contact phone number.

Further advice for these facilities is being developed and will be made available ahead of restrictions easing.

Further down the page is this:

<https://www.dhhs.vic.gov.au/shopping-and-retail-restrictions-covid-19#my-business-can-now-reopen-what-do-i-need-to-do-to-keep-my-clients-safe>

My business can now reopen. What do I need to do to keep my clients safe?

Personal service shops are required to keep records of the first name and contact phone number of each visitor who has attended the premises (staff, patrons, maintenance and delivery workers). Records should be kept for 28 days to assist with contact tracing should it be required.

Key actions

- Take all the actions listed under Actions for an organisation, workplace or venue. <https://www.dhhs.vic.gov.au/staying-safe-covid-19#actions-for-organisations-workplaces-or-employers>
- Display clear signs for clients to read on entry or provide information handouts about how you are going to protect their safety and your own.
- Do not work if you are unwell. Send any sick staff home.
- Do not provide the service to someone who has flu-like symptoms, is feverish, has been in contact with a confirmed case of coronavirus (COVID-19) in the last 14 days.
- Think about how you can modify your service to reduce the risk. Can you cut down the length and frequency of the service?

Hygiene

- Always use a hand sanitiser before and after providing the service, or wash hands with soap and water for at least 20 seconds.
- Businesses may continue routine use of PPE to avoid contact with blood and bodily fluids if previously required or use industrial style masks to prevent chemical fumes and/or dust particles in services such as nail salons if previously required.
- Surgical masks are not recommended for use between healthy members of the public in response to coronavirus (COVID-19).
- Clean and disinfect surfaces touched by the client immediately after the service has been provided.
- Clean and disinfect any equipment you may have used after each client.
- Dispose of tissues and masks in a sealed plastic bag and put in the general waste.

Physical distancing

- While clients are waiting ensure separation of at least 1.5 metres.

Further advice for these services is being developed and will be made available ahead of restrictions easing.

Do I need to record all of my customers' contact details?

Yes. Personal services are required to keep records for 28 days of the first name and contact phone number of each visitor who has attended the premises (staff, patrons, maintenance and delivery workers). This is to assist with contact tracing should it be required.

Further advice for these services is being developed and will be made available ahead of restrictions easing.

Will further guidelines be developed to support businesses reopening?

Yes, further advice for these services is being developed and will be made available ahead of restrictions easing.

For more information, visit Business Victoria for guidelines and associated resources.

<https://www.business.vic.gov.au/disputes-disasters-and-succession-planning/coronavirus-covid-19/hospitality-industry-guidelines-for-coronavirus-covid-19>

[the last link has posters]

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